

Returns form

Please follow these steps to return your New Zealand online order

1. Enter the details of your item/s.
2. Send your item/s, along with this form to:

Online Returns
Kathmandu
33 Kennaway Rd
Woolston
Christchurch, 8023
NEW ZEALAND

Reason code:

WRS: Wrong size
 WRC: Wrong colour
 INS: Item not suitable
 DAM: Damaged on arrival
 DEF: Item defective (give details)
 DES: Not as described
 WIR: Wrong item received
 LAT: Late arrival

3. Please allow 14 business days to receive and process your return (slightly longer during sale periods and for international returns).
4. If you ordered from our Australian website please use the returns form located at Kathmandu.com.au/returns.

Qty	Product code	Description	Reason code / comments

Order number (not receipt number)

Name

Order date

Address

Phone number

Email

(Do not include your credit card details on this form)

Signature

Date

If you have your packing slip, please affix here
 (it allows us to process your return more quickly)